

Subject: Re: Urgent Motorhome Update
From: Colin Crews <colin.crews@lacity.org>
Date: 5/23/2019, 9:14 AM
To: Ed Arensdorf <EArensdorf@unitedroadtowing.com>

Understood, Ed. Thanks for letting us know.

Colin Crews
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On Thu, May 23, 2019 at 9:00 AM Ed Arensdorf <EArensdorf@unitedroadtowing.com> wrote:

Gentlemen; we've run into an unexpected situation that has required me to put motorhome towing on indefinite hold (except evidence, stolens and blocking driveways/intersections). We are currently scheduled through June 10th which we will honor but any new requests that come through will be informed that we are on hold indefinitely. The scrap yard that normally accepts our motorhomes put us on hold beginning back on Saturday May 4th when we brought 2 to them and they wouldn't let us drop them, they made us turn around and bring them back to our yard. In further discussions I found that due to a problem they had with AQMD and DTSE at their Long Beach port yard and their Sun Valley location we were put on hold from bringing them any through last Friday May 17th.

This couldn't have come at a worse time since it just so happened that I had an unusually high amount of junk slips and lien sales that had cleared to where I had 15 ready to go to the crusher. Last Friday my scrap yard contact called me and told me that I could bring them 3 everyday this week to get me caught up. From last Thursday to Monday I had an additional 5 that needed to go to the crusher making my total 20. We brought them 3 Monday, which was met with some resistance,

and then 2 more on Tuesday, when I received a call to stop and hold off until today. Today he told me that they cannot take any until Tuesday after the holiday. By then the number in my yards ready to go to the crusher will be 23. And keep in mind, I have 11 more scheduled to come to impound, and of course I still need to leave some room for any evidence, stolens and blocking driveways.

I apologize for the situation but it is completely beyond my control. I will continue doing everything I can to resolve the problem. Please let me know if you have any further questions or concerns.

E Arensdorf

Edward Arensdorf

General Manager

Keystone/Ross Baker Towing

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